

Positive Response is included in the service provided by Pass Word, Inc. and PelicanCorp to One-Call of Wyoming, Inc. at no additional cost. It enables One-Call of Wyoming, Inc, its Members and Excavators using this service to become compliant with Wyoming Positive Response Statutes. All software required is incorporated in the PelicanCorp OneCallAccess used by Excavators and the Damage Prevention Portal used by Members. For more information, please email [supportocw@passwordinc.com](mailto:supportocw@passwordinc.com).

1. Click Operations, then Positive Response

DamagePreventionPortal
👤 ↗

☰ MINIMISE MENU

**Dashboards**

Overview

**Operations**

**Dashboard > Overview**  
MEMBER NONADMIN TESTPOS, CITY OF CASPER ECC

Tickets		Notifications	
Today	1	Today	1
MTD	5	MTD	3
YTD	13	YTD	11

Medium MTD		Ticket Types MTD	
Phone	1	Regular	5
Web	4		

**Notifications by Year (30 days)**

Year	Average Notifications	Total Notifications
2020	~35	~70
2021	~5	~10

**Tickets Mapping (30 days)**

**Tickets by Type (30 days)**

Date	Total Tickets	Regular
Jan 20	1.0	1.0
Jan 21	1.0	1.0
Jan 22	1.0	1.0
Jan 25	2.0	2.0
Jan 28	3.0	3.0
Feb 01	2.0	2.0
Feb 04	2.0	2.0
Feb 05	1.0	1.0

☰ MINIMISE MENU

🌐 Dashboards

📁 Operations

OneCallAccess

PositiveResponse

Explore Your Data

Operations > OneCallAccess

MEMBER NONADMIN TESTPOSR, CITY OF CASPER ECC

Ticket notification delivery Summary report delivery

Station	Filter by	Created date
ECC - CITY OF CASPER, (ECC)	🔍 Date range	▼ 2021 Jan 30 × 2021 Feb 05 ×

5 results found

<input type="checkbox"/> Ticket no.	▼
<input type="checkbox"/> 20210500017	
<input type="checkbox"/> 20210500008	
<input type="checkbox"/> 20210500007	
<input type="checkbox"/> 20210500003	
<input type="checkbox"/> 20210500002	

✓ That's all the results with the current settings.

2. Screenshot of all outstanding tickets. Highlight the desired ticket 20210500008.

**DamagePreventionPortal**

**Operations > PositiveResponse**  
MEMBER NONADMIN TESTPOS, CITY OF CASPER ECC

Station: ECC - CITY OF CASPER, (ECC)      Response code: Unassigned      Search by: Due by date      Start Date: Select a Date      End Date: Select a Date

<input type="checkbox"/> Due by	Response code	Ticket type	Ticket no.	Work location
<input type="checkbox"/> 2021 Feb 16, 12:00:00 AM	Unassigned	Regular	20210500008	1st Street Casper Wyoming
<input type="checkbox"/> 2021 Feb 10, 12:00:00 AM	Unassigned	Regular	20210500002	3521 S Robertson Rd Casper Wyomi...
<input type="checkbox"/> 2021 Feb 10, 12:00:00 AM	Unassigned	Regular	20210500003	3521 S Robertson Rd Casper Wyomi...
<input type="checkbox"/> 2021 Feb 10, 12:00:00 AM	Unassigned	Regular	20210500017	800 Werner Ct Casper Wyoming 82...
<input type="checkbox"/> 2021 Feb 9, 12:00:00 AM	Unassigned	Regular	20210500007	test Casper Wyoming
<input type="checkbox"/> 2021 Feb 2, 12:00:00 AM	Unassigned	Regular	20210400006	Badger Ave Casper Wyoming 82601
<input type="checkbox"/> 2021 Jan 28, 12:00:00 AM	Unassigned	Regular	20210400003	136 W J St Casper Wyoming 82601
<input type="checkbox"/> 2021 Jan 28, 12:00:00 AM	Unassigned	Regular	20210400004	1260 Kingsbury Dr Casper Wyomin...
<input type="checkbox"/> 2021 Jan 27, 12:00:00 AM	Unassigned	Regular	20210300009	735 Mystery Bridge Rd Evansville W...
<input type="checkbox"/> 2021 Jan 26, 12:00:00 AM	Unassigned	Regular	20210300005	510 S Washington St Casper Wyomi...
<input type="checkbox"/> 2021 Jan 23, 12:00:00 AM	Unassigned	Regular	20210300001	800 Werner Ct Casper Wyoming 82...
<input type="checkbox"/> 2021 Jan 11, 12:00:00 AM	Unassigned	Regular	20205300002	Badger Ave x Oakcrest ave Casper ...
<input type="checkbox"/> 2020 Dec 31, 12:00:00 AM	Unassigned	Regular	20205200004	800 Werner Ct Casper Wyoming 82...

version: 1.5.1983+93

### 3. Click Response Code to display a list of Response Codes

20210500008 1st Street Casper Wyoming



## Contractor details

Company

PelicanCorp

Contractor name

Andres Cruz

Email

cruz83.mobile@gmail.com

Primary phone number

949-375-4606

Mobile number

## Worksite details

Ticket number

20210500008

Submitted on

2021 Feb 4, 02:48:10 PM

Ticket type

Regular

Due by

2021 Feb 15, 11:00:00 PM

Address

1st Street Casper Wyoming

Type of work

CATV

On-Site activity

Anchors/Guys

Remarks

Test

Excavation method

Auguring

## Response code status

UNASSIGNED

Response code

-- Select one --



Notes

Show these notes when a contractor views this ticket in PositiveResponse

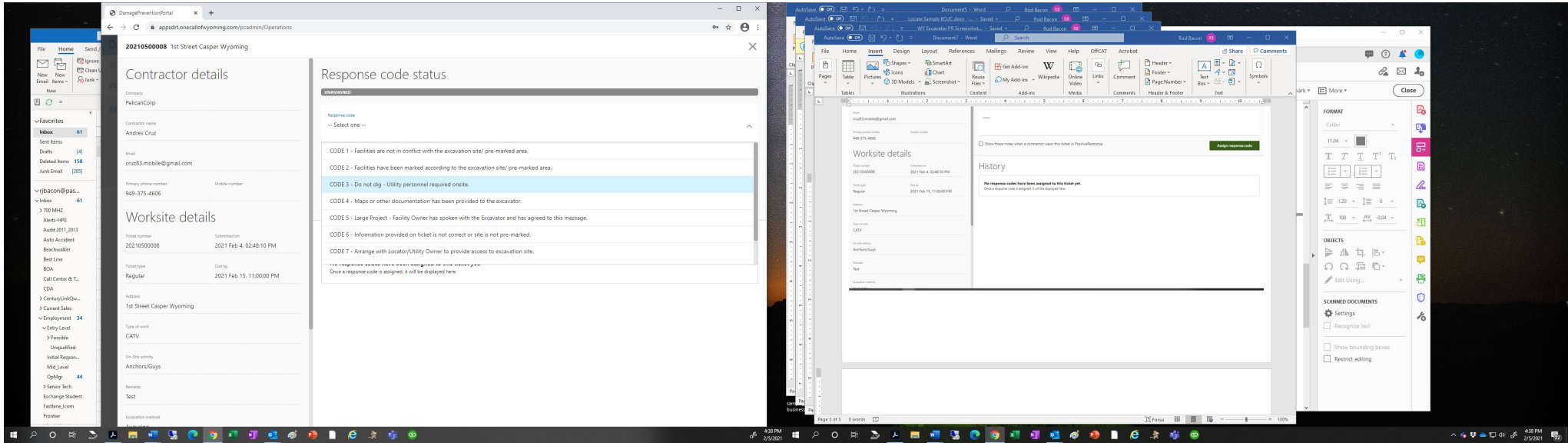
Assign response code

## History

**No response codes have been assigned to this ticket yet.**

Once a response code is assigned, it will be displayed here.

4. Available Response Codes. Click on desired code and click "Assign response code".



5. Response Code 1 selected. Then click the "Assign response code" button

20210500008 1st Street Casper Wyoming



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## Response code status

UNASSIGNED

Response code

CODE 1 - Facilities are not in conflict with the excavation site/ pre-marked area.

Notes

Show these notes when a contractor views this ticket in PositiveResponse

Assign response code

## History

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