

**Pelican OneCallAccess System Ticket Formats**

Option	Who is it for?	E-Mail Subject/Body	E-Mail Subject	Which Attachments are included?			Format
				.PDF file	--	--	
<b>Option 1 (Email with PDF Attachment)</b>	Members without a ticket management system who wish to view or print their tickets in an easily readable format.	General Information	Ticket Number	.PDF file	--	--	PDF Attachment
<b>Option 2 (Email with GML Text and GIF Attachments)</b>	Can be printed/read, but is intended for members who will be parsing data into a ticket management system and/or GIS.	Contains All ticket data	Ticket Number	.GIF	.GML	--	Plain Text E-Mail
<b>Option 3 (Email with GML and XML Text and GIF Attachments)</b>	Intended for use with ticket management system and/or GIS	Contains All ticket data	Ticket Number	.GIF File	.GML File	.XML File	Plain Text E-Mail

Glossary:	
GIF	GIF is a standard image format. For WY811 members, the GIF attachment will be an image of the job-site polygon as drawn or described by the excavator.
GML	The Geography Markup Language (GML) is the XML grammar defined by the Open Geospatial Consortium (OGC) . In the context of WY811, it allows for the transmission of the digsite polygon as a spatial object rather than as a picture.
PDF	Stands for "Portable Document Format." PDF is a file format designed to present documents consistently across multiple devices and platforms. For WY811 members, this is the easiest format to use for members who plan on either printing or viewing their tickets on-screen.
XML	Extensible Markup Language (XML) is a markup language that defines a set of rules for encoding documents in a format that is both human-readable and machine-readable. For WY811 members, it provides a simple standard for transmitting ticket data to be consumed by most ticket-management systems.

# Option 1 (Email with PDF Attachment) (PDF Attachment follows)

**From:**

**To:** [oc.test](#)  
[Andres Cruz](#)  
**Subject:** BYDP TICKET: 20202800011 Relocate Regular(BCGDIS01)  
**Date:** Thursday, July 09, 2020 11:33:37 PM  
**Attachments:** [20202800011\\_BCGDIS01\\_Relocate.PDF](#)

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BEFORE YOU DIG PARTNERS

BC Call 800-474-6886 | AB Call 800-242-3447 | MB Call 800-940-3447 | SK Call 866-828-4888 |  
BCOneCall.ca | AlbertaOneCall.com | ClickBeforeYouDigMB.com | Sask1stCall.com

Please be advised the attachment is for a locate request of underground assets in your jurisdiction. You are required to respond within the required time frame and reference the Ticket Number, Sequence Number and the User Reference (where supplied).

Please DO NOT REPLY TO THIS EMAIL as it has been automatically generated and replies are not monitored. Should you wish to advise Before You Dig Partners of any issues with the attached ticket information, please email <mailto:info@beforeyoudigpartners.com>

# Option 1 PDF Attachment



**Ticket No:** 20202800011

## Utility Details

**Utility ID:** 22036  
**Utility Name:** FORTISBC - GAS  
**Utility Contact:** MIKE KILLACKY

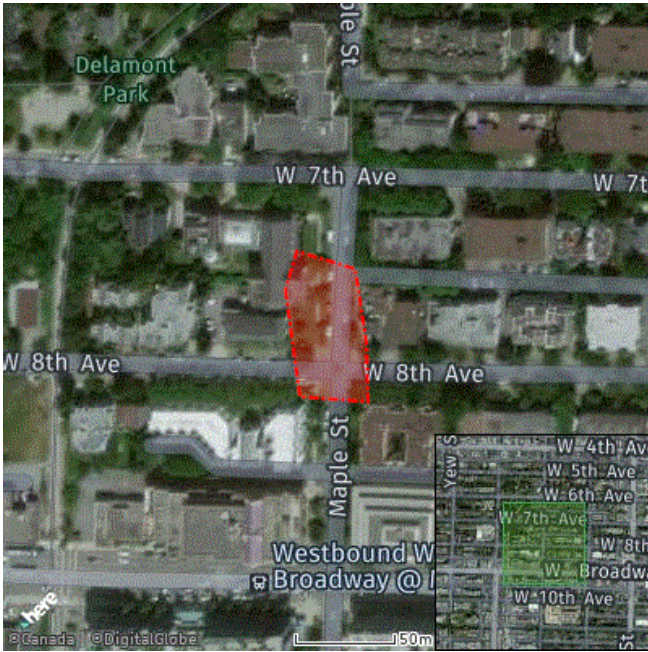
**Station Code:** BCGDIS01  
**Sequence No:** 6  
**Previous Ticket No:** 20202800010

## Excavator Details

**Excavator ID:** 19253  
**Contact:** Mr Test Profile  
**Company:** Pelicancorp  
**User Type:** Contractor

**Phone:** 123-123-1234  
**Mobile:** 123-123-4321  
**Email:** oc.test@peldev.net

## Dig Site and Ticket Details



[Open Map](#)

<b>Ticket Status</b>	Relocate
<b>Ticket Type</b>	Regular
<b>User Reference</b>	Not Supplied
<b>Request Date</b>	2020-07-09T23:20:50-07:00
<b>Work Start Date</b>	2020-07-22T00:00:00-07:00
<b>Address</b>	Maple Street Vancouver V6J
<b>Nearest Cross Street</b>	Not Supplied
<b>Type of work</b>	Construction
<b>Activity</b>	Catch Basin
<b>Excavation Method</b>	Horizontal Boring
<b>Excavation Depth</b>	> 3m
<b>Public Property</b>	Green Space
<b>Private Property</b>	Commercial
<b>Onsite Contact</b>	Not Supplied
<b>Onsite Phone</b>	Not Supplied
<b>Urban/Rural</b>	Urban
<b>Municipal District</b>	Not Supplied
<b>Nearest Community</b>	Not Supplied
<b>Rural Subdivision</b>	Not Supplied
<b>Lot No.</b>	
<b>Block No.</b>	
<b>Plan No.</b>	
<b>Latitude Longitude</b>	49.264945 -123.150538

### Customer Remarks

Test

### Stations Affected List:

TERASP01, BCGDIS01, MVANWMAIN, MVANSMAN, TELLMW01, BCHLWR01

### Land Grids: LLD

92G6

# Option 2 Email with GML Text and GIF Image Attachments

**From:** [oc.test](mailto:oc.test)  
**To:** [Andres Cruz](mailto:Andres.Cruz)  
**Subject:** BYDP TICKET: 20202800010 Original Regular(BCGDIS01)  
**Date:** Thursday, July 09, 2020 11:19:36 PM

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## BEFORE YOU DIG PARTNERS

BC Call 800-474-6886 | AB Call 800-242-3447 | MB Call 800-940-3447 | SK Call 866-828-4888 |  
BCOneCall.ca | AlbertaOneCall.com | ClickBeforeYouDigMB.com | Sask1stCall.com

Please be advised the person below has requested a locate of underground assets in your jurisdiction. You are required to respond within the required time frame and reference the Ticket Number, Sequence Number and the User Reference (where supplied).

### [REFERRAL DETAILS]

MESSAGE VERSION NO= 1.0.10  
FROM= Before You Dig Partners  
REQUEST MEDIUM= Web  
UTILITY ID= 22036  
STATION CODE= BCGDIS01  
UTILITY NAME= FORTISBC - GAS  
TO= MIKE KILLACKY  
JOB NUMBER= 39835  
TICKET NO= 20202800010  
PREVIOUS TICKET NO=  
SEQUENCE NO= 5  
REQUEST DATE= 2020-07-09T23:14:01-07:00  
WORK TO BEGIN DATE= 2020-07-22T00:00:00-07:00  
WORK COMPLETION DATE=  
EMERGENCY= No  
TICKET STATUS= Original  
TICKET TYPE= Regular  
WORK TYPE= Construction  
ACTIVITY= Catch Basin  
EXCAVATION METHOD= Horizontal Boring  
EXCAVATION DEPTH= >3m  
EXCAVATION SIZE= 2298 sq m  
AREA MARKED= No  
USER REF=  
WORKING FOR AUTHORITY=Local Government  
AUTHORITY NAME= Band / I.R.  
STATION LIST= TERASP01, BCGDIS01, MVANWMAIN, MVANSMAN, TELLMW01, BCHLWR01

### [CALLER DETAILS]

CUSTOMER ID= 19253  
CONTACT NAME= Mr Test Profile  
COMPANY= Pelicancorps  
USER TYPE= Contractor  
PHONE= 123-123-1234  
MOBILE= 123-123-4321  
EMAIL ADDRESS= <mailto:oc.test@peldev.net>  
ONSITE CONTACT NAME=  
ONSITE CONTACT PHONE=

### [LOCATION DETAILS]

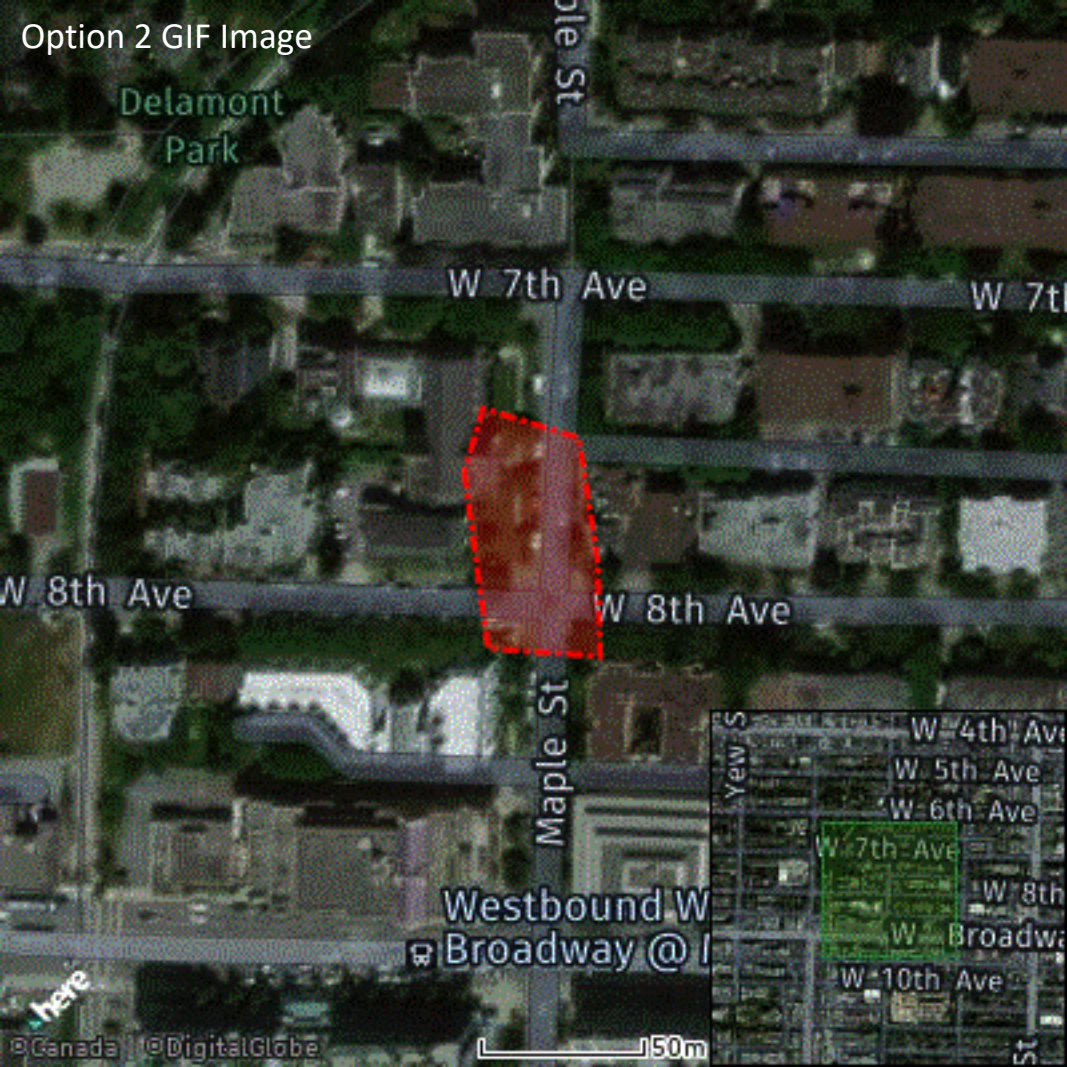
## Email continued

ADDRESS= Maple Street  
CITY/TOWN= Vancouver  
PROVINCE= BC  
NEAREST CROSS ST=  
PROPERTY TYPE= Public Property, Private Property  
PROPERTY DETAIL= Green Space, Commercial  
URBAN/RURAL= Urban  
MUNICIPAL DISTRICT=  
NEAREST COMMUNITY=  
RURAL SUBDIVISION=  
LOT NO=  
BLOCK NO=  
PLAN NO=  
LAND GRID TYPE= LLD  
LAND GRIDS= 92G6  
LATITUDE= 49.264945  
LONGITUDE= -123.150538  
REMARKS= Test

Please DO NOT REPLY TO THIS EMAIL as it has been automatically generated and replies are not monitored.  
Should you wish to advise Before You Dig Partners of any issues with the attached ticket information, please email  
<mailto:info@beforeyoudigpartners.com>

GML Attachment Needed Option 2

Option 2 GIF Image



Delamont  
Park

W 7th Ave

W 7th

W 8th Ave

W 8th Ave

Maple St

Westbound W  
Broadway @ I

Yew S

W 4th Ave

W 5th Ave

W 6th Ave

W 7th Ave

W 8th

W Broadway

W 10th Ave

here

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50m

## Option 3 Email + GML and XML Text + GIF Image Attachments

**From:** [oc.test](mailto:oc.test)  
**To:** [Andres Cruz](mailto:Andres.Cruz)  
**Subject:** BYDP TICKET: 20202800010 Original Regular(TERASP01)  
**Date:** Thursday, July 09, 2020 11:19:20 PM  
**Attachments:** [20202800010\\_TERASP01\\_Original.GML](#)  
[20202800010\\_TERASP01\\_Original.XML](#)  
[20202800010\\_TERASP01\\_Original.GIF](#)

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BCOneCall.ca | AlbertaOneCall.com | ClickBeforeYouDigMB.com | Sask1stCall.com

Please be advised the person below has requested a locate of underground assets in your jurisdiction. You are required to respond within the required time frame and reference the Ticket Number, Sequence Number and the User Reference (where supplied).

### [REFERRAL DETAILS]

MESSAGE VERSION NO= 1.0.10  
FROM= Before You Dig Partners  
REQUEST MEDIUM= Web  
UTILITY ID= 22048  
STATION CODE= TERASP01  
UTILITY NAME= TERASPAN NETWORKS INC  
TO= GEORGIE VARKKI  
JOB NUMBER= 39835  
TICKET NO= 20202800010  
PREVIOUS TICKET NO=  
SEQUENCE NO= 5  
REQUEST DATE= 2020-07-09T23:14:01-07:00  
WORK TO BEGIN DATE= 2020-07-22T00:00:00-07:00  
WORK COMPLETION DATE=  
EMERGENCY= No  
TICKET STATUS= Original  
TICKET TYPE= Regular  
WORK TYPE= Construction  
ACTIVITY= Catch Basin  
EXCAVATION METHOD= Horizontal Boring  
EXCAVATION DEPTH= >3m  
EXCAVATION SIZE= 2298 sq m  
AREA MARKED= No  
USER REF=  
WORKING FOR AUTHORITY=Local Government  
AUTHORITY NAME= Band / I.R.  
STATION LIST= BCGDIS01, TERASP01, MVANWMAIN, MVANSMAIN, TELLMW01, BCHLWR01

### [CALLER DETAILS]

CUSTOMER ID= 19253  
CONTACT NAME= Mr Test Profile  
COMPANY= Pelicancorps  
USER TYPE= Contractor  
PHONE= 123-123-1234  
MOBILE= 123-123-4321  
EMAIL ADDRESS= <mailto:oc.test@peldev.net>  
ONSITE CONTACT NAME=  
ONSITE CONTACT PHONE=



## Option 3 Email continued

[LOCATION DETAILS]

ADDRESS= Maple Street  
CITY/TOWN= Vancouver  
PROVINCE= BC  
NEAREST CROSS ST=  
PROPERTY TYPE= Public Property, Private Property  
PROPERTY DETAIL= Green Space, Commercial  
URBAN/RURAL= Urban  
MUNICIPAL DISTRICT=  
NEAREST COMMUNITY=  
RURAL SUBDIVISION=  
LOT NO=  
BLOCK NO=  
PLAN NO=  
LAND GRID TYPE= LLD  
LAND GRIDS= 92G6  
LATITUDE= 49.264945  
LONGITUDE= -123.150538  
REMARKS= Test

Please DO NOT REPLY TO THIS EMAIL as it has been automatically generated and replies are not monitored.  
Should you wish to advise Before You Dig Partners of any issues with the attached ticket information, please email <mailto:info@beforeyoudigpartners.com>

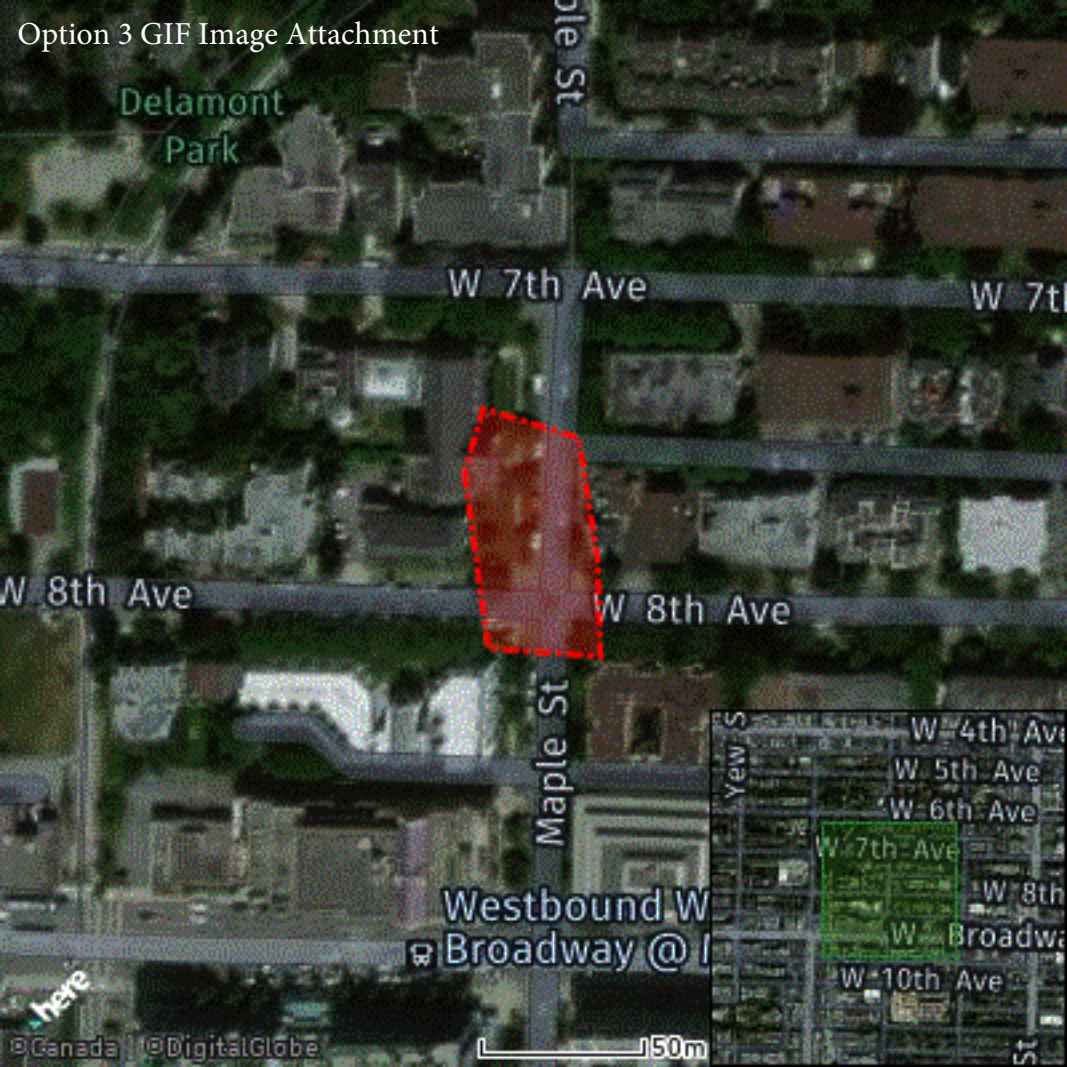
GML Attachment Needed Option 3

# Option 3 XML Attachment in Text Form

Option 3 XML 20202800010\_TERASP01\_Original (003).XML - Notepad

File Edit Format View Help

```
<onecall:MessageVersionNumber>1.0.10</onecall:MessageVersionNumber>
<onecall:From>Before You Dig Partners</onecall:From>
<onecall:RequestMedium>Web</onecall:RequestMedium>
<onecall:UtilityID>22048</onecall:UtilityID>
<onecall:StationCode>TERASP01</onecall:StationCode>
<onecall:UtilityName>TERASPAN NETWORKS INC</onecall:UtilityName>
<onecall:To>GEORGIE VARKKI</onecall:To>
<onecall:JobNumber>39835</onecall:JobNumber>
<onecall:TicketNumber>20202800010</onecall:TicketNumber>
<onecall:PreviousTicketNumber xsi:nil="true" />
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<onecall:RequestDateTime>2020-07-09T23:14:01.714758-07:00</onecall:RequestDateTime>
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<onecall:WorkType>Construction</onecall:WorkType>
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<onecall:AreaMarked>false</onecall:AreaMarked>
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<onecall:WorkingForAuthority>Band / I.R.</onecall:WorkingForAuthority>
<onecall:StationList>
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  <onecall:StationCode>TERASP01</onecall:StationCode>
  <onecall:StationCode>MVANWMAIN</onecall:StationCode>
  <onecall:StationCode>MVANSMAIN</onecall:StationCode>
  <onecall:StationCode>TELLMW01</onecall:StationCode>
  <onecall:StationCode>BCHLWR01</onecall:StationCode>
</onecall:StationList>
</onecall:ReferralDetails>
<onecall:CustomerDetails>
  <onecall:ID>19253</onecall:ID>
  <onecall:Name>Mr Test Profile</onecall:Name>
  <onecall:Company>PelicanCorps</onecall:Company>
  <onecall:UserType>Contractor</onecall:UserType>
  <onecall:Phone>123-123-1234</onecall:Phone>
  <onecall:Mobile>123-123-4321</onecall:Mobile>
  <onecall:EmailAddress>oc.test@peldev.net</onecall:EmailAddress>
  <onecall:OnsiteContactName xsi:nil="true" />
  <onecall:OnsiteContactPhone xsi:nil="true" />
</onecall:CustomerDetails>
<onecall:LocationDetails>
  <onecall:Address>Maple Street</onecall:Address>
  <onecall:CityTown>Vancouver</onecall:CityTown>
  <onecall:ProvinceTerritory>BC</onecall:ProvinceTerritory>
  <onecall:NearestCrossStreet xsi:nil="true" />
  <onecall:PropertyType>Public Property, Private Property</onecall:PropertyType>
  <onecall:PropertyDetail>Green Space, Commercial</onecall:PropertyDetail>
  <onecall:UrbanRural>Urban</onecall:UrbanRural>
  <onecall:MunicipalDistrict xsi:nil="true" />
  <onecall:NearestCommunity xsi:nil="true" />
  <onecall:RuralSubdivision xsi:nil="true" />
  <onecall:LotNo xsi:nil="true" />
  <onecall:BlockNo xsi:nil="true" />
  <onecall:PlanNo xsi:nil="true" />
  <onecall:LandGridType>LLD</onecall:LandGridType>
  <onecall:LandGrids>92G6</onecall:LandGrids>
  <onecall:Latitude>49.264945</onecall:Latitude>
  <onecall:Longitude>-123.150538</onecall:Longitude>
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</onecall:OneCallReferral>
```



Delamont  
Park

W 7th Ave

W 7th

W 8th Ave

W 8th Ave

Maple St

Westbound W  
Broadway @ I

Yew S

W 4th Ave

W 5th Ave

W 6th Ave

W 7th Ave

W 8th

W Broadway

W 10th Ave

50m

here