



9/16/2020

Dear Wyoming Underground Facility Owner:

One-Call of Wyoming, Inc., and its vendor Pass Word, Inc., are converting the Wyoming One-Call System to the Pelican OneCallAccess (POCA) System effective 11/15/2020. **Important: Please forward as appropriate!**

This system has proven highly successful in the excavation industry worldwide. It enables us to step up to a new level of technology for the convenience of Members, Excavators, and the Public, ensuring ease in safety and compliance with the law.

POCA is web-based and mobile friendly. The technology provides for easy input of tickets and enhanced communication between all stakeholders. Ticket entry will primarily be over the web; however, we will continue to maintain the Call Center to provide support in learning the new system and to enter tickets called in by phone.

Each locate request will now be transmitted to facility members by an email ticket, with one or more attachments. Please go to our web site [www.onecallofwyoming.com/](http://www.onecallofwyoming.com/) and click “**Wyoming Conversion**” to see examples of these files, the options available, and detailed specifications.

On 11/15/2020, emails plus attachments will **completely replace facsimiles and phoning out Routine Locates**, so Members receiving Locates by these methods will need to provide us email address(es) as well as update your Member Subscriptions. Emergency Locates will be transmitted by email and continue to be confirmed by Phone as desired.

Since this is a brand-new system for all of us serving Wyoming, **look for further notices shortly about updating your CDC data.**

Pelican OneCallAccess represents a truly exciting step up for all of us in Damage Prevention in Wyoming. For questions, please email [supportocw@passwordinc.com](mailto:supportocw@passwordinc.com). We look forward to taking this exciting step with you.

Jan Warren  
Executive Director  
One-Call of Wyoming, Inc.

Rod Bacon  
President  
Pass Word, Inc.